

TELEPORT OPERATIONS CENTER (TOC) TECHNICIAN

Requisition Code:	2010-065	Location:	Laurel
Type of Position:	Full Time	FLSA Status:	Exempt
Date of Posting:	11/23/2010	Internal Application Expiration Date:	Open Until Filled
Relocation:	Yes	Company:	GSM

Globecomm Systems, Inc. is a worldwide systems integrator and managed network service provider. We provide end-to-end managed services to meet the communications needs of organizations around the world.

Globecomm makes one vital commitment to our customers: that the solutions we provide will work, no matter what. Founded by engineers, **Globecomm** provides services and products supported by one of the industry's largest in-house engineering staffs. We deliver systems and services anywhere in the world, under any conditions. From secure military applications to wireless networks and broadcast origination centers, our worldwide team gets it done.

The **Globecomm** team is a group of exceptional individuals who are committed and passionate about the future of the Company. As we continue to grow; we look for talented individuals like you to join our team.

SUMMARY:

Provides continuous improvement of the process defining the development of GSM test/maintenance philosophies and processes.

PURPOSE AND MISSION:

- Assists in the analysis, planning, development, testing, and implementation of new services and equipment.
- Configures, maintains, and operates HPAs, LNAs, Switching Systems, BUCs, Up/Down converters, LNBS, ACUs, BDCs, modems, and IRDs as well as some antenna systems.
- Assists both field technicians and customers in troubleshooting remote end equipment.
- Utilizes RF test equipment such as spectrum analyzers, multimeters, and signal generators to assist in fault isolation.
- Updates documentation, teleport plots, and trouble tickets as required.
- Must be able to work in a scheduled environment, which includes working nightshift, weekends and holidays.

REQUIREMENTS AND QUALIFICATIONS:

- Associates degree plus 5 years minimum experience in a related industry with similar responsibilities or a combination of education and equivalent experience.
- Must have experience working in a Windows environment and associated applications.ars progressive work experience.
- Experience with iDirect or any VSAT systems is a plus.
- Must have excellent customer service skills.
- Must be able to obtain/maintain a Top Secret clearance.

GLOBECOMM offers an exceptional compensation package and a world-class range of benefits!

Interested and qualified candidates should apply on-line at: www.globecommsystems.com

Globecomm is an equal opportunity/affirmative action employer. We consider all applicants for positions without regard to race, color, sex, national origin, citizenship, age, mental or physical disabilities, veteran/reserve National Guard or any other similarly protected status. We also comply with all applicable laws governing employment practices and do not discriminate on the basis of any unlawful criteria.

If you are a disabled individual or disabled Veteran and require a reasonable accommodation in applying for any posted position, please contact us at (631) 231-9800.

